



Haverling

L O N D O N B O R O U G H

PEOPLE OVERVIEW & SCRUTINY SUB COMMITTEE AGENDA

7.00 pm

Tuesday
21 January 2025

Appointment Centre
Rooms 7 & 8, Town
Hall, Romford

Members 9: Quorum 3

COUNCILLORS:

Jason Frost (Chairman)
Frankie Walker (Vice-Chair)
Sarah Edwards

Robby Misir
Christine Smith
Judith Holt

Jacqueline McArdle
Julie Wilkes

CO-OPTED MEMBERS:

**Statutory Members
representing the Churches**

Jack How (Roman Catholic
Church)

**Statutory Members
representing parent
governors**

Julie Lamb, Special Schools

NON-VOTING MEMBERS

Ian Rusha (NEU)

For information about the meeting please contact:
Luke Phimister
01708 434619 luke.phimister@onesource.co.uk

Please would all Members and officers attending ensure they sit in their allocated seats as this will enable correct identification of participants on the meeting webcast.

Under the Committee Procedure Rules within the Council's Constitution the Chairman of the meeting may exercise the powers conferred upon the Mayor in relation to the conduct of full Council meetings. As such, should any member of the public interrupt proceedings, the Chairman will warn the person concerned. If they continue to interrupt, the Chairman will order their removal from the meeting room and may adjourn the meeting while this takes place.

Excessive noise and talking should also be kept to a minimum whilst the meeting is in progress in order that the scheduled business may proceed as planned.

Protocol for members of the public wishing to report on meetings of the London Borough of Havering

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

What is Overview & Scrutiny?

Each local authority is required by law to establish an overview and scrutiny function to support and scrutinise the Council's executive arrangements. Each overview and scrutiny sub-committee has its own remit as set out in the terms of reference but they each meet to consider issues of local importance.

The sub-committees have a number of key roles:

1. Providing a critical friend challenge to policy and decision makers.
2. Driving improvement in public services.
3. Holding key local partners to account.
4. Enabling the voice and concerns to the public.

The sub-committees consider issues by receiving information from, and questioning, Cabinet Members, officers and external partners to develop an understanding of proposals, policy and practices. They can then develop recommendations that they believe will improve performance, or as a response to public consultations. These are considered by the Overview and Scrutiny Board and if approved, submitted for a response to Council, Cabinet and other relevant bodies.

Sub-Committees will often establish Topic Groups to examine specific areas in much greater detail. These groups consist of a number of Members and the review period can last for anything from a few weeks to a year or more to allow the Members to comprehensively examine an issue through interviewing expert witnesses, conducting research or undertaking site visits. Once the topic group has finished its work it will send a report to the Sub-Committee that created it and will often suggest recommendations for the Overview and Scrutiny Board to pass to the Council's Executive.

Terms of Reference

The areas scrutinised by the Committee are:

- Drug, Alcohol & sexual Services
- Health & Wellbeing
- Health O & Scrutiny
- Adult Care
- Learning and Physical Disabilities
- Employment & Skills
- Education
- Child Protection
- Youth Services

People Overview & Scrutiny Sub Committee, 21 January 2025

- Fostering & Adoption Services
- Education Traded Services
- Early Years Services
- Looked after Children
- Media
- Communications
- Advertising
- Corporate Events
- Bereavement & Registration Services
- Crime & Disorder

DECLARING INTERESTS FLOWCHART – QUESTIONS TO ASK YOURSELF



AGENDA ITEMS

1 CHAIRMAN'S ANNOUNCEMENTS

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

2 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

To receive (if any)

3 DISCLOSURE OF INTERESTS

Members are invited to disclose any interests in any of the items on the agenda at this point of the meeting. Members may still declare an interest in an item at any time prior to the consideration of the matter.

4 MINUTES (Pages 9 - 14)

To approve as a correct record the Minutes of the meetings of the Committee held on 27th August 2024 and authorise the Chairman to sign them

5 ANNUAL CRIME AND ASB REVIEW (Pages 15 - 48)

6 CCTV UPDATE (Pages 49 - 66)

Zena Smith
Head of Committee and Election Services

**MINUTES OF A MEETING OF THE
PEOPLE OVERVIEW & SCRUTINY SUB COMMITTEE
Appointment Centre Room 10 & 11, Town Hall, Romford
27 August 2024 (7.00 - 8.00 pm)**

Present:

COUNCILLORS

Conservative Group	Jason Frost (Chairman), Judith Holt and Jacqueline McArdle
Havering Residents' Group	Robby Misir, Christine Smith and Julie Wilkes
Labour Group	Frankie Walker (Vice-Chair)
East Havering Residents Group	

The Chairman reminded Members of the action to be taken in an emergency.

6 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

Apologies were received for the absence of Councillor Sarah Edwards.

7 DISCLOSURE OF INTERESTS

There were no interest declared.

8 MINUTES

The minutes of the previous meeting on 11 July 2024 were agreed as a correct record and signed by the Chairman.

9 CHILDREN'S SERVICES ANNUAL COMPLAINTS AND COMPLIMENTS 2023-24

The Sub-Committee was presented with the Children's Service Complaints report.

The report a Local Authority statutory requirement as set out in section 26 Children Act 1989 and The Children Act 1989 Representations Procedure (England) Regulations 2006 to be published annually.

It was noted that improvements had been made since the previous reporting period, indicating progress over the past year, although challenges remained. Members noted a better response rate regarding time scales and the upholding of complaints.

The report informed of an increase in social care complaints however, the rate of upheld complaints did not rise correspondingly. The Ofsted reports from the previous year highlighted significant demand, which impacted social workers' and managers' abilities to respond effectively. Officers acknowledged that this was a focus for improvement in the current year.

In response to an issue regarding the Special Educational Needs and Disabilities (SEND) service, particularly whether the increase in enquiries was linked to shifting responsibility back to parents for arranging transportation for their children. The Director of Starting Well responded, clarifying that the rise in complaints was not solely due to this changes.

It was indicated that there had been a high turnover within social work areas and delays in SEND responses. The caseload for Education, Health and Care Plans (EHCPs) had increased significantly. Additional resources were being allocated to the SEND area, with a focus on engaging with parents to address issues before they escalated into complaints. It was noted that there had been challenges in engaging SEND parents effectively due to a gap in forum participation following the unexpected passing of the previous forum chair.

A Member commented on the ongoing concerns regarding transport for SEND children, emphasizing the stress this placed on families. Officers provided an update on the home-to-school transport policy, which had recently been signed off. The Sub-Committee was informed the service conducted consultations and sought legal advice to ensure the policy met the needs of families. Individual assessments would also be conducted for children, recognised as requiring specialised transport arrangements due to their complex needs.

It was stated that positive feedback was received from parents regarding travel assistance training, which had empowered some young people to use public transport independently. It was noted that the service was committed to closely monitoring the impact of transport arrangements in the coming financial and academic year.

In relation to domestic violence against parents and carers as a common assessment factor in the previous year. It was noted that there had been an increase in such incidents during and immediately after the pandemic due to the isolation policies, which placed strains on families, particularly with young adults displaying challenging behaviours.

The Director of Starting Well clarified that domestic abuse was a significant ongoing concern and had not solely been child-on-parent violence but could

involve other parents as well. The pandemic contributed to household tensions due to families being confined together.

A Member raised concerns about nine complaints related to the home-to-school transport consultation. The Sub-Committee were informed that the complaints stemmed primarily from issues with the consultation process rather than specific transport arrangements for individual children. It was acknowledged that some complaints were indeed about transport delays or experiences, officer agreed to provide a breakdown of these issues.

On the spike in contacts during October, it was explained that there were often seasonal rises in demand, particularly after school holidays, as professionals re-engaged with children who had not been in contact during the break. It was noted that this period had presented capacity challenges for social workers.

The sub-committee informed of the effectiveness of the new complaints management system, which was noted for its ability to produce timely reports indicating response timelines. The Director of Starting Well expressed optimism that this would help expedite processes, allowing managers to follow up on outstanding issues without requiring additional training on a new system. It was reported that complaints had risen by 33% compared to the previous year; however, response times had also improved, with a notable increase in responses completed within ten working days.

This improvement was seen as a testament to the hard work of the service. Additionally, discussions highlighted the ongoing efforts to improve communication with families, particularly in sensitive situations, ensuring parents understood plans and felt heard. Member were informed of a significant data breach in the adoption service which was attributed to human error. The incident was investigated and reported to the Information Commissioner's Office. The Director of Starting Well confirmed that all staff underwent GDPR training and there was ongoing monitoring to prevent future breaches. The Sub-Committee was assured that there had been no further issues arising from this incident, and the Data Protection team was actively managing compliance.

Members noted:

1. The content of the Children's Services Annual Complaints and Compliments Report 2023-24.
2. The content of the Education Services Complaints and Compliments Report 2023-24.
3. The continued learning from complaints and the recognition of good practice through compliments.

10 **ADULT'S SERVICES ANNUAL COMPLAINTS AND COMPLIMENTS
2023/24**

The Sub-Committee was presented with the Adult Service Complaints report.

The report is required as part of the remit of 'The Local Authority Social Services & NHS Complaints (England) Regulations 2009 and Health and Social Care (Community Health and Standards) Act 2003 to be published annually.

The report outlined the complaints, enquiries, compliments and Member correspondence received during the period April 2023 – March 2024. There was an increase in complaints directed to the Local Government Ombudsman (LGO), with nine out of 14 cases dismissed by the LGO. With concerns raised about home care provisions, which were sometimes not addressed until the Ombudsman intervened, leading to disappointment.

It was stated that previously, complaints were directed to service providers who followed their own procedures. Members were informed that the service were often informed of issues only when they escalated to the Ombudsman, which highlighted a gap in accountability. Officers emphasized the need for providers to notify the service of complaints to enhance contract monitoring and quality assurance.

The number of statutory complaints rose to 124, up from 115 the previous year. In officers' opinion the increase was viewed positively, as it suggested a healthy turnover of complaints. The team reported a 15% rise in enquiries, particularly regarding financial issues. Efforts were made to ensure thorough documentation of financial conversations.

It was reported that there was a notable increase 183% in complaints that related to the financial assessment process. The rise was attributed to a combination of staffing changes and procedural adjustments. Members noted the officers' have been tasked with improving processes and addressing the backlog.

It was noted that response times improved, with 75% of complaints addressed within 20 working days. This improvement was credited to officers' efforts in enhancing the service's responsiveness, despite the challenges posed by needing to coordinate with external agencies. There was also an increase in compliments received, from 48 to 90. The service acknowledged the importance of recognising positive feedback alongside complaints, thus emphasizing the value of compliments in maintaining morale.

Discussions included encouraging elected members to utilize the new complaint system portal for logging inquiries on behalf of constituents. The

aim was to streamline the process and improve tracking to prevent issues from being overlooked.

The meeting noted ongoing challenges related to hospital discharge processes and the communication of financial assessments to service users. It was acknowledged that many families struggled with the complexities of post-discharge decisions.

A decline in service user satisfaction and feelings of safety was reported, prompting a need for further analysis to understand the underlying factors. Members of the sub-committee expressed the importance of investigating these trends and their implications for service delivery. The importance of continued monitoring and improvement in service delivery was reiterated.

The Sub-Committee **noted** the contents of the report with the particular challenges faced by the service during 2023-24 with the added pressures resulting from the cost of living crisis and the continued efforts in resolving and learning from complaints.

Members noted:

- (a) the continued use of complaints as a learning tool to identify actions to improve services.
- (b) the continued monitoring by the Service and the Complaints & Information Team to ensure actions are implemented to evidence the service improvements with a view to reduce similar complaints.

The Sub-Committee noted the increase in the positive feedback received by staff, during a particularly difficult period, by way of compliments received and highlighting examples of good practice.

Chairman

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PEOPLE OVERVIEW AND SCRUTINY COMMITTEE

Subject Heading:	Annual Strategic Assessment of Crime and Anti-Social Behaviour 2024
ELT Lead:	Helen Oakerbee, Director of Planning and Public Protection
Report Author and contact details:	<i>Diane Egan, Community Safety and Intelligence Manager</i> <u>Diane.egan@havering.gov.uk</u> 01708432927
Policy context:	<i>People will be safe, in their homes and in the community. The Council has a statutory duty under the crime and disorder act 1998 to produce an annually refreshed strategic assessment of crime and disorder.</i>

SUMMARY

The Havering Community Safety Partnership has a statutory duty under the Crime and Disorder Act 1998 to conduct an annual strategic assessment of Crime and Disorder. This is used to inform the 3 year Partnership plan to address Crime and Disorder in Havering.

RECOMMENDATIONS

That the members note the content of the Annual Strategic Assessment 2024 and associated recommendations that have been approved by the Havering Community Safety Partnership.

REPORT DETAIL

The Strategic Assessment set out in **Appendix 1** is an annual statutory requirement of all Community Safety Partnerships in England and Wales, as stated in the Crime and Disorder Act 1998.

This report summarises the available data on crime, disorder and community safety in the London Borough of Havering. It provides information on the levels and type of crime, disorder and community safety issues in the area and shows how these figures have changed over time. It also summarises the views of residents in relation to crime, disorder and community safety issues.

The purpose of the strategic assessment of crime and disorder is to help decision makers set the strategic priorities for the future.

It should also be used to support future commissioning processes, including the commissioning of intelligence products and more detailed problem profiles (e.g. for agreed priorities and where there are key information gaps), to gain a better understanding of crime, fear of crime, anti-social behaviour and offenders.

Appendix 1 HCSP Strategic Assessment 2024 – PowerPoint

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no direct financial implications or risks associated with the Annual Strategic Assessment.

The associated Community Safety Plan is funded by a mixture of core council budget and MOPAC grant, and will continue to be delivered within these resources.

Legal implications and risks:

The Production of an annual strategic assessment of Crime and Disorder is a statutory duty under the Crime and Disorder Act 1998. The annual strategic assessment informs the development and annual review of the Community Safety Partnership Plan.

There are no apparent legal implications in approving the recommendations.

Human Resources implications and risks:

There are no direct financial implications or risks associated with the production of the annual strategic assessment which is produced using existing resources.

The Community Safety Plan will be delivered within existing resources, however, further reductions in the community safety budget may impact on the council's ability to deliver the plan.

Equalities implications and risks:

The Equalities Impact Assessment for the Havering Community Safety Partnership was completed and is an appendix within the Havering Community Safety Partnership Plan

Health and Wellbeing implications and Risks

Crime and disorder can have a negative effect on the health and wellbeing of those living in the area.

By tackling crime and disorder the council aims to have a positive impact on the health and wellbeing of those who live, work and visit the Borough

ENVIRONMENTAL AND CLIMATE CHANGE IMPLICATIONS AND RISKS

Tackling environmental crime such as fly tipping will have a positive impact on the environment and potentially on climate change.

BACKGROUND PAPERS

There is a statutory obligation to list papers relied on in the preparation of the report.

1 Annual Strategic Assessment 2024

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Havering
LONDON BOROUGH

Havering Community Safety Partnership Strategic Assessment 2024

Author	Charlotte Dervish & Diane Egan
Unit	Havering Community Safety Partnership
Protective Marking	Restricted
Date Created	August 2024

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Crime in Focus

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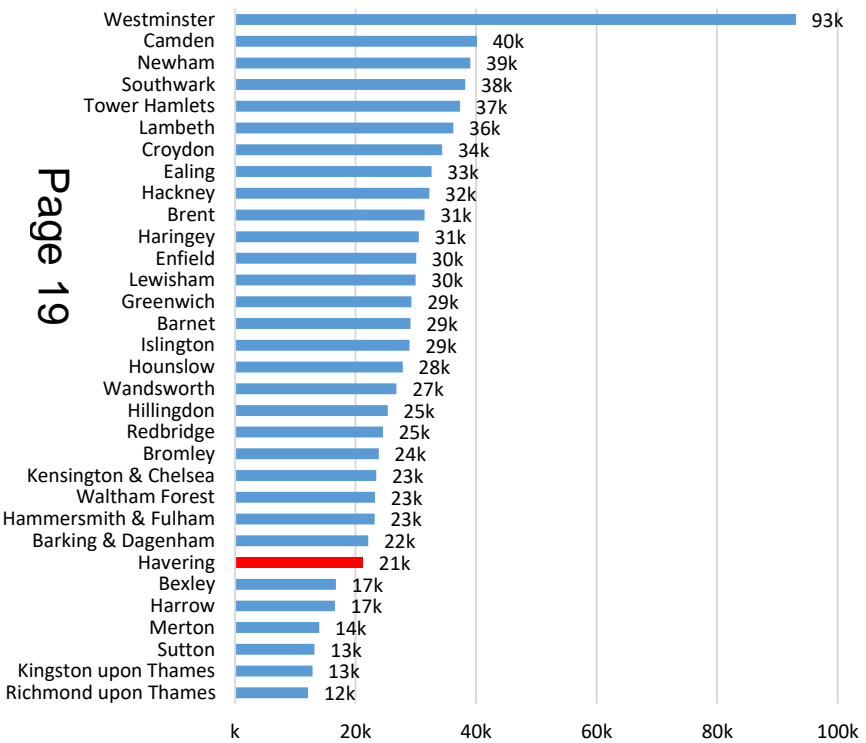
www.havering.gov.uk

Overall, the London Borough of Havering is a safe area to live, work and visit compared to the rest of London.

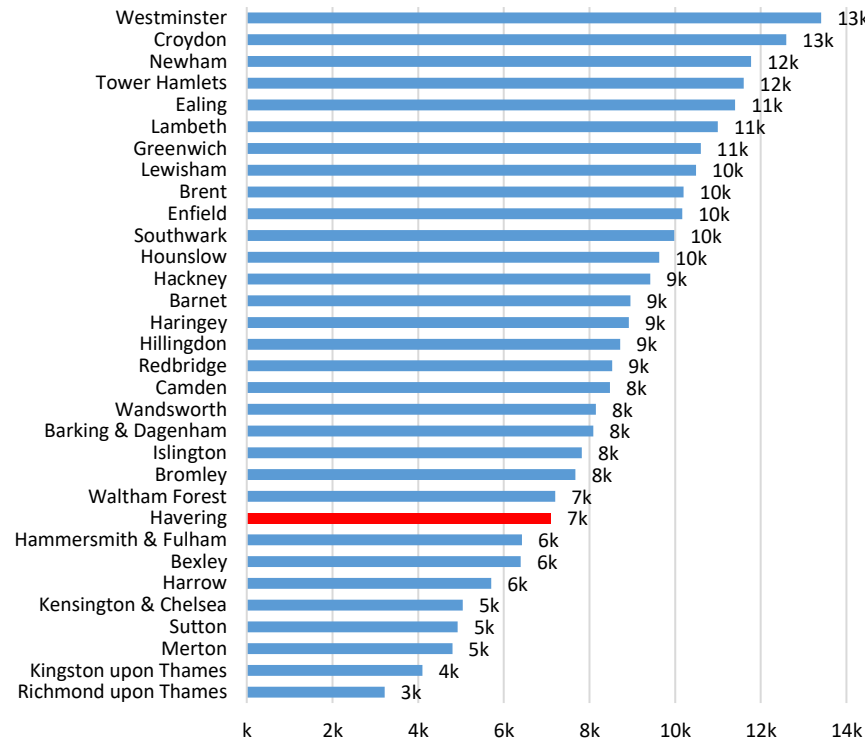
From January to December 2023, Havering has remained **26th** out of all 32 London boroughs for the **total number of notifiable crimes (TNO)** and **24th** for the total number of **recorded violent and sexual crimes**. Given that the borough is the 3rd largest in London, densely populated, with a busy day and night time economy, main travel links into central London and situated on the M25 corridor with numerous routes into Essex, this is a particularly compelling finding.

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All Notifiable Offences



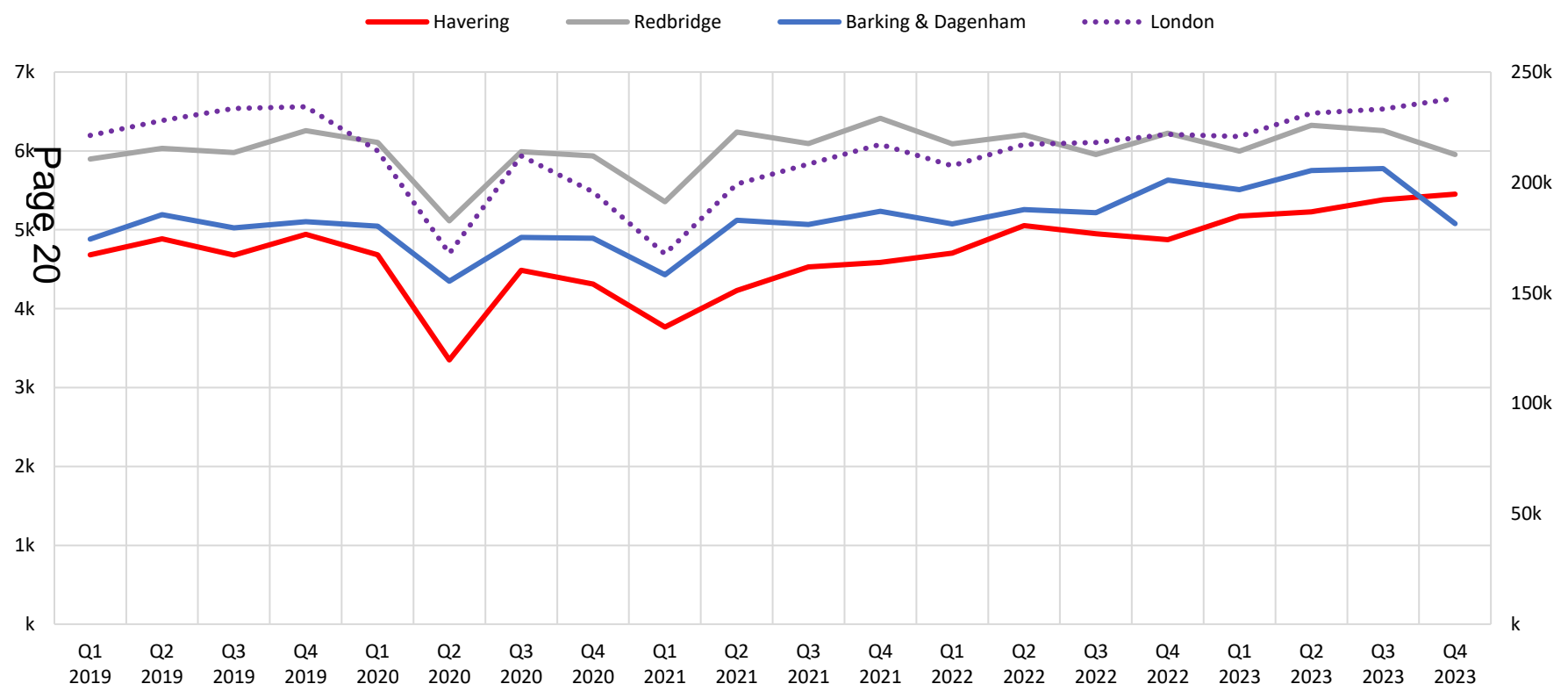
Violent and Sexual Offences



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Recorded TNO figures in Havering, populated over the past five years, show that since Q1 2021, and the easing of COVID restrictions, crime in Havering gradually increased, and, in 2023, **exceeded pre-pandemic levels** and continued to rise.

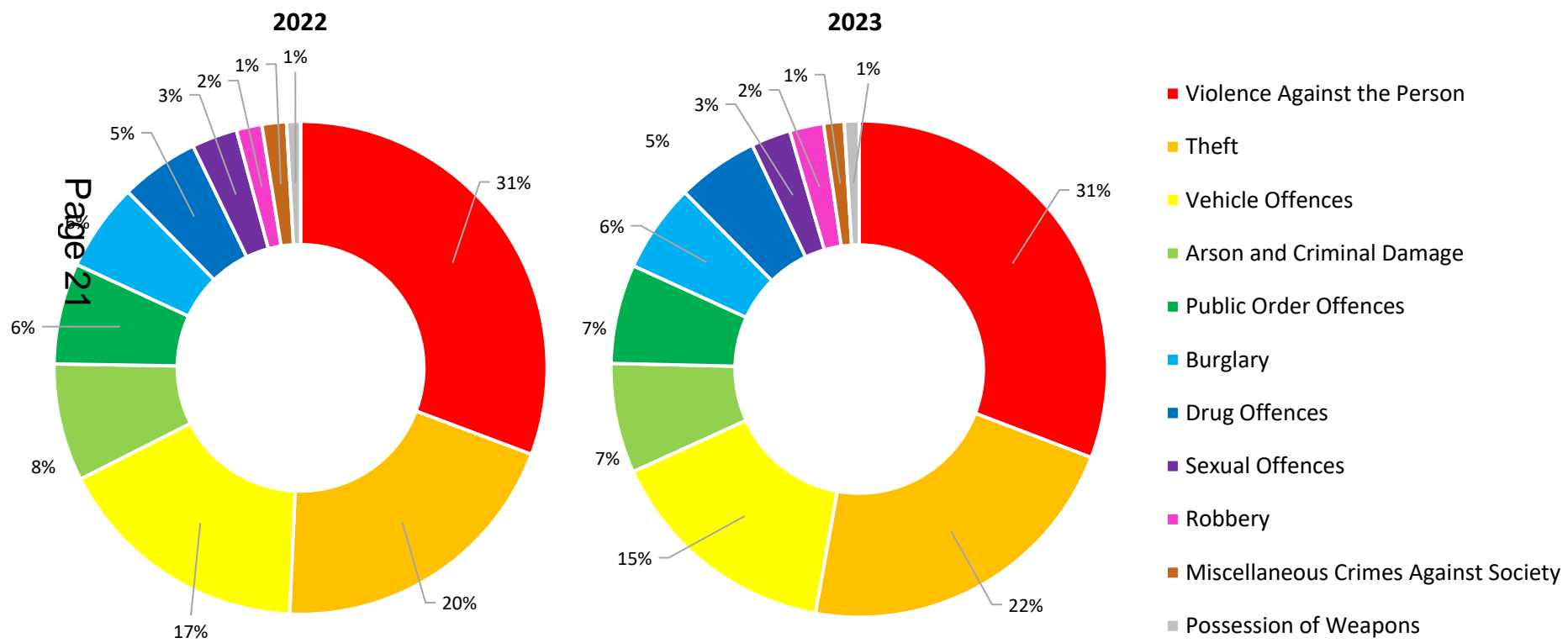
A similar pattern can be seen in across the BCU and the rest of London as a whole, up until Q2 2023, where Havering has seen a further increase in crime, **bypassing Barking & Dagenham for the first time in 5 years**. This increase mirrored the London trend, but differs from the reduction in crime seen by the rest of the BCU.



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In 2023, **Violence Against the Person** represented the **largest proportion of crimes reported**, 31% in total, in the London Borough of Havering. The next most prevalent crime groups were Theft, followed by Vehicle Offences and Arson & Criminal Damage.

From 2021 – 2023, **crime in Havering has increased across all types** of notifiable offence, **except for Miscellaneous Crimes Against Society**, which saw a 10% decline, **Sexual Offences**, which saw a decrease of 10% and **Vehicle Offences** which saw a 1% reduction, compared to 2022.



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Looking at all recorded TNO figures for January to December 2023, broken down by the SNT ward, it can be seen that **St Edward's ward features 25th highest** out of all 669 London wards.

The top 25 highest ranking wards are predominantly busy town centres, including four wards in Westminster, that see a high concentration of visitors and commuters, as well as businesses and residential areas.

At the other end of the scale, **Hacton ward ranked 662nd** (8th lowest) and **Emerson Park ward 658th** (12th lowest) and **Cranham ward ranked 645th** (25th lowest).

It should be observed that there could be potential for St Edward's higher levels of crime to be overlooked, as lower offending across other wards in the borough reduce the rank for Havering as a whole, as can be seen in the 'Borough Rank' column.

Rank	Ward	Borough	Borough Rank	Count
1st	West End Town Centre	Westminster	1st	36,796
2nd	St James's	Westminster	1st	25,112
3rd	Bloomsbury	Camden	2nd	7,127
4th	Holborn & Covent Garden	Camden	2nd	6,417
5th	Fairfield	Croydon	7th	5,667
6th	Regent's Park	Camden	2nd	4,910
7th	Waterloo & South Bank	Lambeth	6th	4,658
8th	Stratford Olympic Park	Newham	3rd	4,545
9th	London Bridge & West Bermondsey	Southwark	4th	4,371
10th	Kilburn	Camden	2nd	4,320
11th	Hoxton East & Shoreditch	Hackney	9th	4,147
12th	Borough & Bankside	Southwark	4th	4,139
13th	Marylebone	Westminster	1st	4,085
14th	Spitalfields & Banglatown	Tower Hamlets	5th	4,014
15th	Hyde Park	Westminster	1st	4,006
16th	Kingston Town	Kingston upon Thames	31st	3,892
17th	Noel Park	Haringey	11th	3,822
18th	Camden Town	Camden	2nd	3,725
19th	Bromley Town	Bromley	21st	3,681
20th	Ilford Town	Redbridge	20th	3,642
21st	Finsbury Park	Islington	16th	3,536
22nd	Uxbridge	Hillingdon	19th	3,502
23rd	Stratford	Newham	3rd	3,451
24th	Lea Bridge	Waltham Forest	23rd	3,406
25th	St Edward's	Havering	26th	3,396

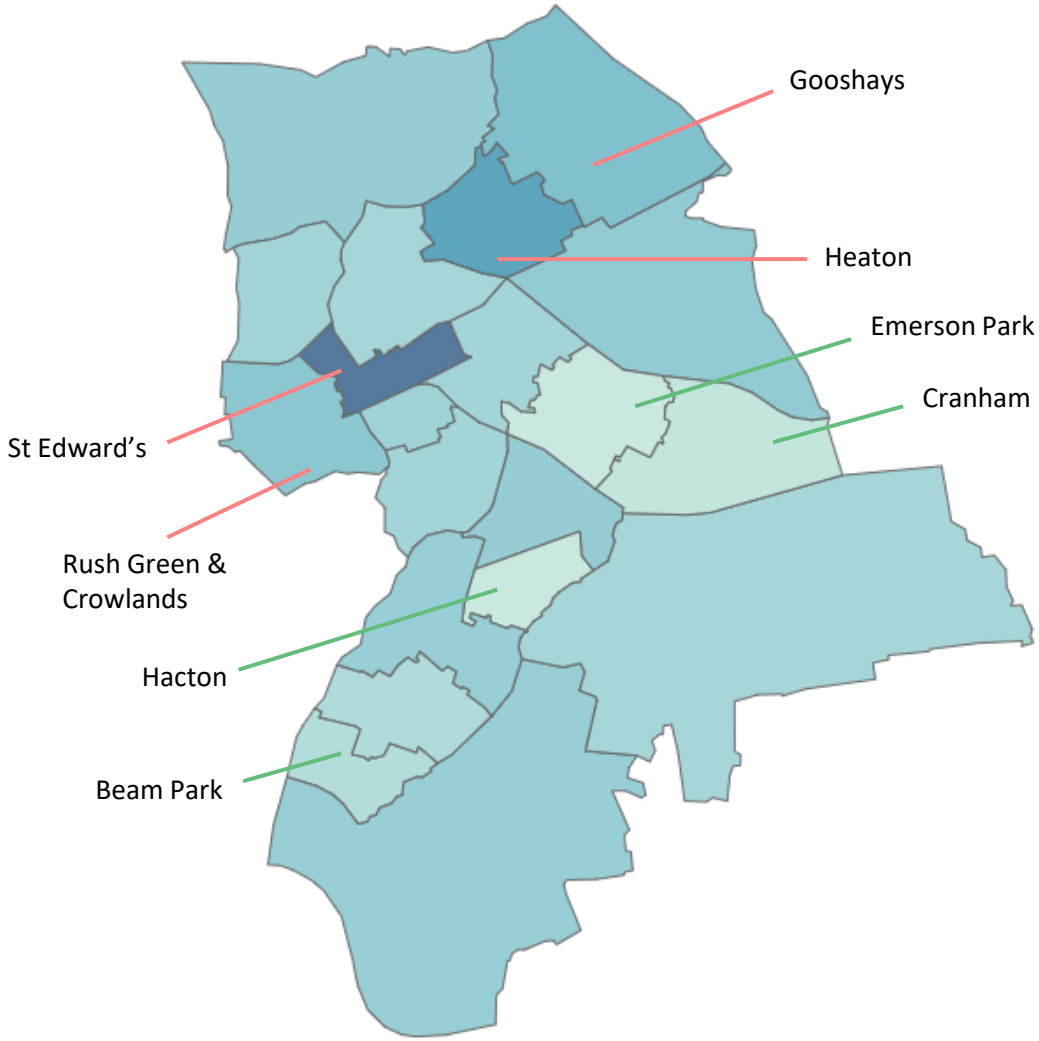
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This map shows the count of all crime reported in 2023, in each of the 20 wards in Havering.

As can be seen by the wards highlighted in darker shades, the Havering wards with the **highest count of total notifiable crime**, as recorded by the MPS in 2023, were **St Edward's**, followed by **Heaton**, **Gooshays** and **Rush Green & Crowlands** wards.

The areas highlighted by the lightest shades representing the wards with the **lowest count of total notifiable crime** during this period were Hacton, followed by **Emerson Park**, **Cranham**, and **Beam Park** wards.

However, it should be noted that crime counting is not indicative of the ward size or population.



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This is broken down further in the table on the right, to show the **rate of total notifiable crime in each ward per '000 of the population**, alongside the number of offences reported. The entries are sorted by crime rate, and the crime count uses a red to green colour gradient to highlight where they would fall if sorted by count.

This is useful to observe as, without this adjustment, larger wards may falsely show higher numbers of crime, simply because they are larger or have a larger population. Looking at crime rate allows comparisons to be made between wards in a more meaningful way.

The Havering wards with the **highest rates** of total notifiable crime, as recorded by the MPS in 2023, were **St Edward's**, followed by **Beam Park**, **Heaton** and **St Alban's** wards.

The wards with the **lowest rates** of total notifiable crime during this period were **Cranham**, followed by **Emerson Park**, **Hacton**, and **Squirrels Heath**.

Ward	Count	Rate (per '000) ▼
St Edward's	3182	305.3
Beam Park	608	124.5
Heaton	2132	123.9
St Alban's	926	106.0
Harold Wood	1130	81.8
Gooshays	1413	79.5
Rush Green & Crowlands	1222	76.3
Rainham & Wennington	1033	76.1
St Andrew's	1068	72.9
Havering-atte-Bower	1064	65.0
Hylands & Harrow Lodge	870	63.2
Marshalls & Rise Park	813	62.8
Elm Park	1044	62.7
South Hornchurch	663	60.9
Mawneys	876	60.5
Upminster	799	59.9
Squirrels Heath	865	55.7
Hacton	276	32.5
Emerson Park	306	32.1
Cranham	379	29.2

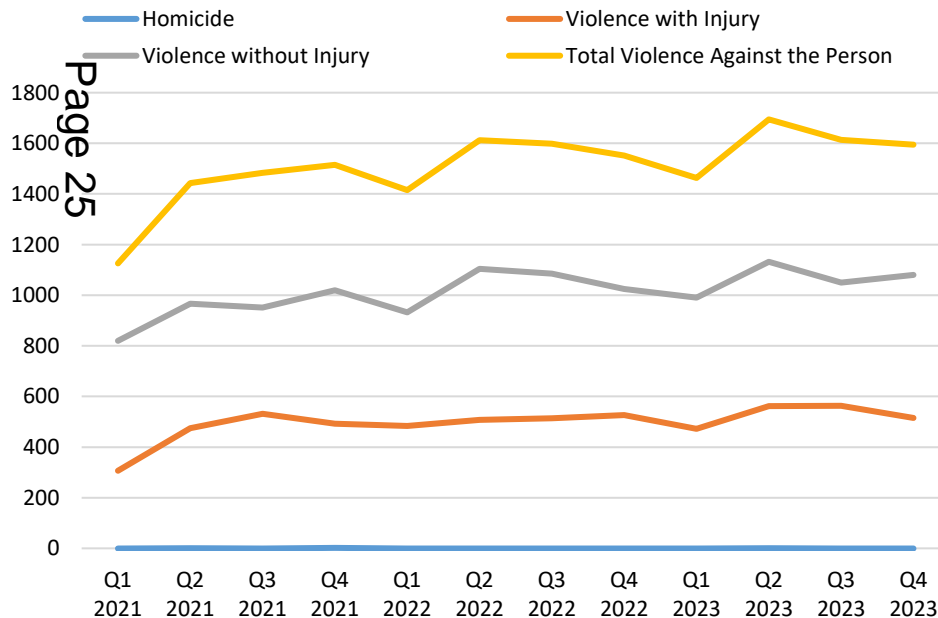
Violence Against The Person

Violence Against the Person made up the highest percentage of crime in 2023, at 31% of all crime reported in Havering.

In Havering, an this type of offence saw an **increase of 3% compared to the previous year**. The **largest proportion of offences** recorded in 2023 occurred in **St Edward's** (838 offences, 13% of all violent offences in Havering) and **Heaton** (672 offences, 11% of all violent offences) wards. This equates to a rate of 80 and 42 per 1,000 of the population, respectively.

It should be noted that **Beam Park ward**, saw a relatively low count of violent offences recorded, however when considering the **population size of the ward**, the rate of this type of crime **ranked higher than Heaton ward**.

Violence Types vs Violence Against the Person



Ward	Count	Rate (per '000)
St Edward's	838	80.4
Heaton	718	41.7
Gooshays	491	27.6
Rush Green & Crowlands	486	30.3
Havering-atte-Bower	350	21.4
St Alban's	323	37.0
Elm Park	315	18.9
Rainham & Wennington	303	22.3
Harold Wood	300	21.7
Mawneys	292	20.2
St Andrew's	277	18.9
Hylands & Harrow Lodge	250	18.2
Squirrels Heath	240	15.5
Marshalls & Rise Park	232	17.9
South Hornchurch	217	19.9
Beam Park	205	42.0
Cranham	155	11.9
Upminster	152	11.4
Emerson Park	114	12.0
Hacton	108	12.7

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Looking at pan-London Violence Against the Person figures for 2023, it can be seen that St Edward's ward was 7th highest, compared to all other London wards (679 wards in total).

This should be noted as, Havering as whole was ranked 24th of 32 boroughs for Violence Against the Person. This would indicate that offending is low, however, seeing that St Edward's ranks so highly at ward level, risk could potentially be overlooked when considering resource deployment, investment and problem solving strategy.

At the other end of the scale, **Hacton ward was 22nd lowest out of all 679 London wards.**

Rank	Ward	Borough	Count
1	St James'	Westminster	2,754
2	West End	Westminster	2,552
3	Fairfield	Croydon	1,389
4	Stonebridge	Brent	940
5	Seven Kings	Redbridge	898
6	Waterloo & South Bank	Lambeth	868
7	St Edward's	Havering	857
8	Bethnal Green	Tower Hamlets	855
9	Rushey Green	Lewisham	847
10	West Thornton	Croydon	836
11	Edmonton Green	Enfield	827
12	Bromley Town	Bromley	808
13	Harlesden & Kensal Green	Brent	803
14	Uxbridge	Hillingdon	793
15	Hoxton East & Shoreditch	Hackney	782



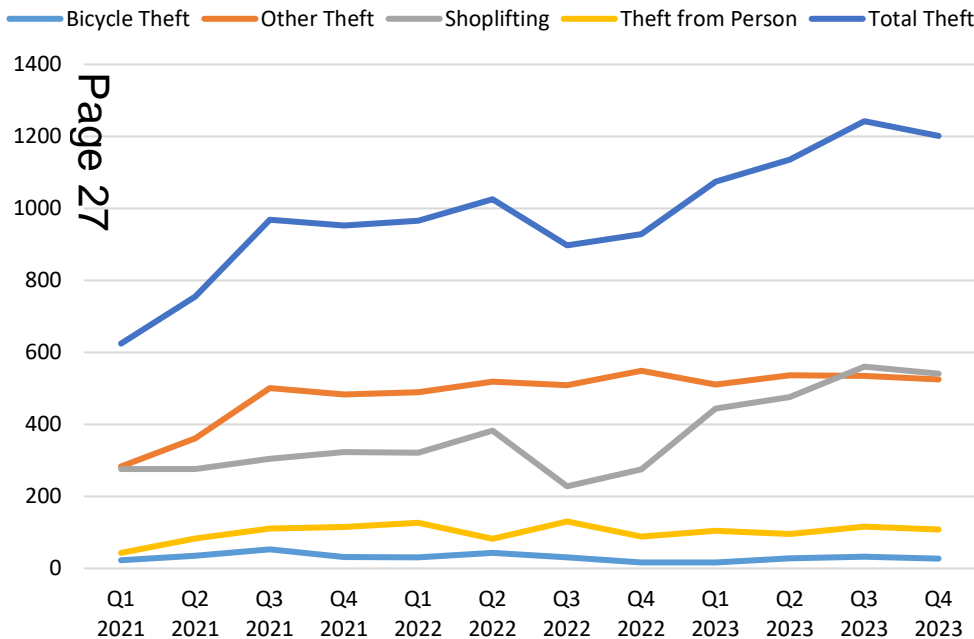
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Theft offences appear to be driving the steady increase in crime in Havering, seeing a 22% increase on the previous year, from 3,816 offences in 2022 to 4,652 offences reported in 2023. Theft made up 22% of all crimes recorded across Havering.

These offences can be broken down further – **43%** of thefts reported were **Shoplifting** offences, **9%** were **Theft from Person**, and **2%** were **Bicycle Thefts**.

St Edward's ward saw the highest number of Theft offences reported in Havering, **followed by Heaton ward**. Theft is a driver for acquisitive crime making up between 68% and 76% of all acquisitive crime per quarter over the last two years.

Theft Types vs Total Theft



Ward	Count	Rate (per '000)
St Edward's	1079	103.5
Heaton	463	26.9
Elm Park	282	16.9
Harold Wood	276	20.0
St Andrew's	274	18.7
Upminster	256	19.2
Hylands & Harrow Lodge	250	18.2
Havering-atte-Bower	246	15.0
Marshalls & Rise Park	194	15.0
Mawneys	186	12.8
St Alban's	177	20.3
Rush Green & Crowlands	169	10.5
Gooshays	159	8.9
Rainham & Wennington	142	10.5
Squirrels Heath	115	7.4
Beam Park	106	21.7
South Hornchurch	65	6.0
Emerson Park	48	5.0
Cranham	36	2.8
Hacton	30	3.5

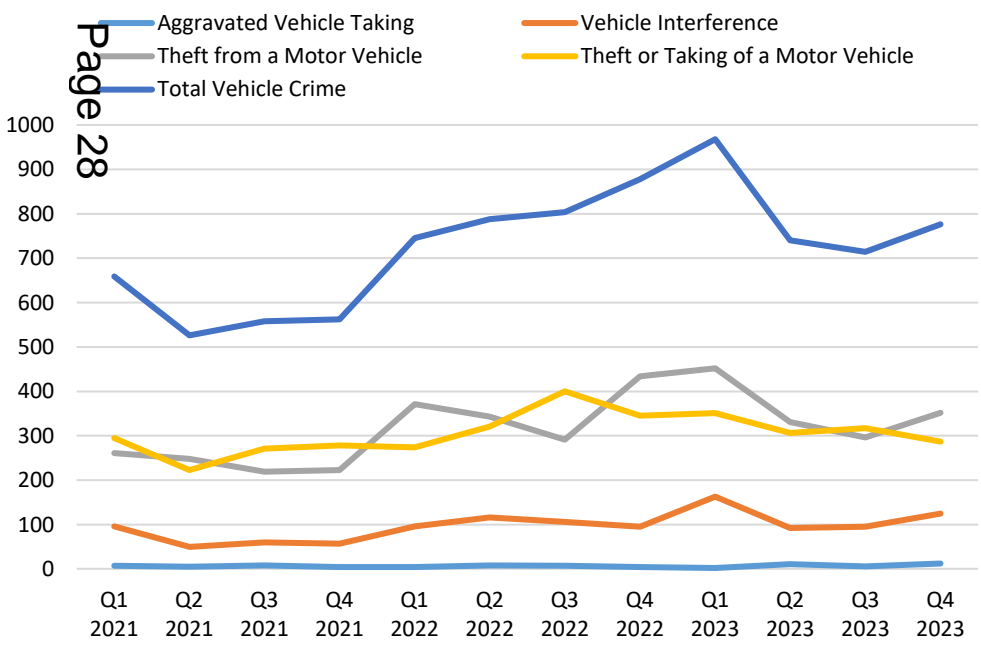
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In 2023, Vehicle Crime remained high in Havering, however saw a slight reduction of **0.5%** in all Vehicle Crime during this period, driven by a decrease in Theft / Taking of a Motor Vehicle Offences, which saw a **6%** reduction.

The **greatest proportion** of offences making up Total Vehicle Crime is **Theft From and Theft / Taking of Motor Vehicles**, seeing with **84% of all Vehicle Crime in 2023**.

The **largest number** of Vehicle Crime offences reported in 2023 were in **Harold Wood** and **Havering-atte-Bower** wards. However, when ward sizes are considered, the **highest concentration** of Vehicle Crime reported was in **Beam Park** and **Harold Wood**, seeing a rate of 40 and 24 offences per 1,000 of their population, respectively.

Vehicle Crime Types vs Total Vehicle Crime



Ward	Count	Rate (per '000)
Harold Wood	327	23.7
Havering-atte-Bower	283	17.3
Elm Park	247	14.8
Squirrels Heath	245	15.8
Beam Park	196	40.1
Marshalls & Rise Park	189	14.6
Upminster	182	13.6
Rainham & Wennington	161	11.9
Emerson Park	159	16.7
Mawneys	156	10.8
St Andrew's	154	10.5
Hacton	141	16.6
Hylands & Harrow Lodge	137	10.0
Gooshays	114	6.4
South Hornchurch	114	10.5
St Edward's	102	9.8
Cranham	93	7.2
Heaton	81	4.7
Rush Green & Crowlands	60	3.7
St Alban's	57	6.5

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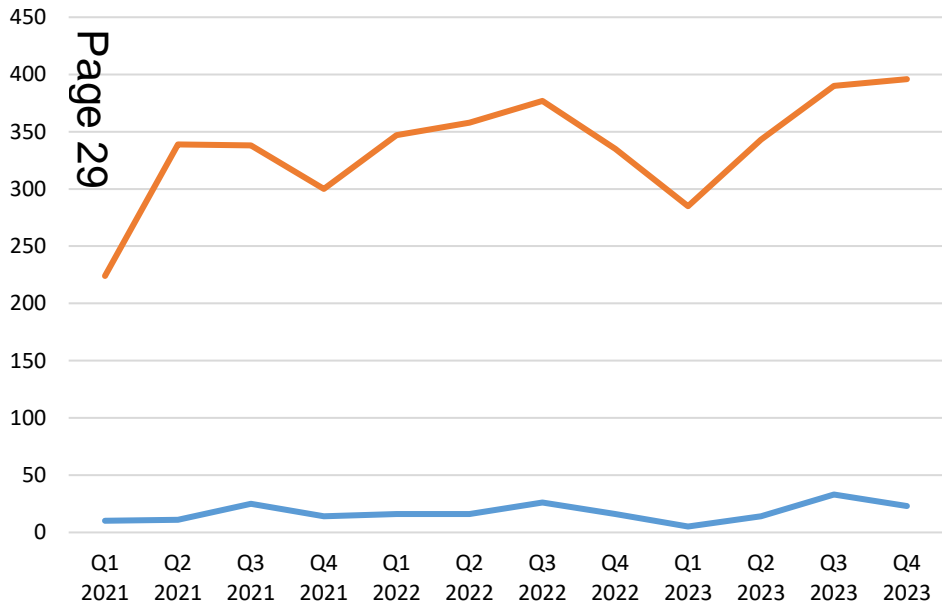
Arson and Criminal Damage saw no change in the number of reports received in Havering, from 2022 to 2023, a difference of only 2 reports.

However, London Fire Brigade figures saw Havering ranked 7th highest of all London boroughs, with 96 deliberate fires reported in 2023

Heaton, St Edward's, and Gooshays wards saw the highest count of offences. This was reflected in the rate of offences per 1,000 of the ward population.

Criminal Damage vs Arson

Arson Criminal Damage



Ward	Count	Rate (per '000)
Heaton	156	9.1
St Edward's	139	13.3
Gooshays	132	7.4
Rush Green & Crowlands	108	6.7
Rainham & Wennington	90	6.6
Harold Wood	81	5.9
Havering-atte-Bower	79	4.8
South Hornchurch	78	7.2
Squirrels Heath	78	5.0
Elm Park	77	4.6
St Andrew's	75	5.1
Upminster	72	5.4
Marshalls & Rise Park	68	5.2
Mawneys	64	4.4
St Alban's	55	6.3
Hylands & Harrow Lodge	50	3.6
Beam Park	35	7.2
Emerson Park	19	2.0
Hacton	17	2.0
Cranham	16	1.2

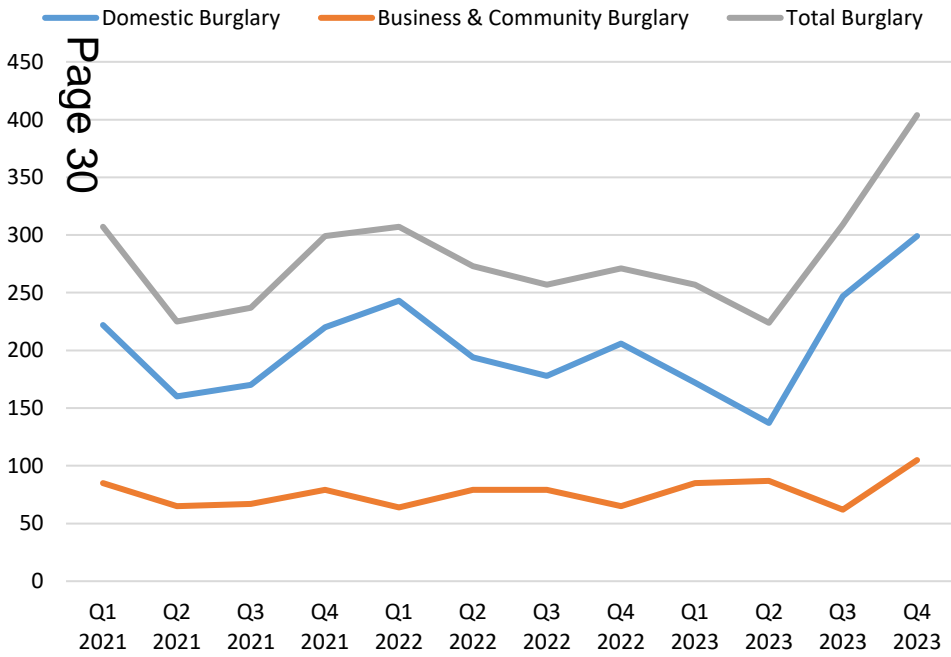
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Incidents across the borough, consistently driven by Residential Burglary, saw an **8% increase** in all offences, compared to 2022.

The **greatest number of incidents** recorded in 2023 occurred in **Heaton** and **Gooshays** wards in the north of the borough, and **Rainham & Wennington** ward in the south.

When looking at rate burglaries, per 1,000 of the ward population, the **highest rates of burglaries** were seen in **Beam Park** ward, despite its lower count, **followed by Gooshays** and **Heaton** wards.

Burglary Types vs Total Burglary



Ward	Count	Rate (per '000)
Heaton	127	7.4
Gooshays	103	5.8
Rainham & Wennington	78	5.7
Harold Wood	75	5.4
St Andrew's	72	4.9
Rush Green & Crowlands	70	4.4
Hylands & Harrow Lodge	62	4.5
Squirrels Heath	62	4.0
Elm Park	61	3.7
St Edward's	58	5.6
Havering-atte-Bower	56	3.4
Marshalls & Rise Park	54	4.2
Beam Park	52	10.6
Mawneys	52	3.6
Upminster	52	3.9
South Hornchurch	51	4.7
St Alban's	44	5.0
Cranham	22	1.7
Emerson Park	22	2.3
Hacton	21	2.5

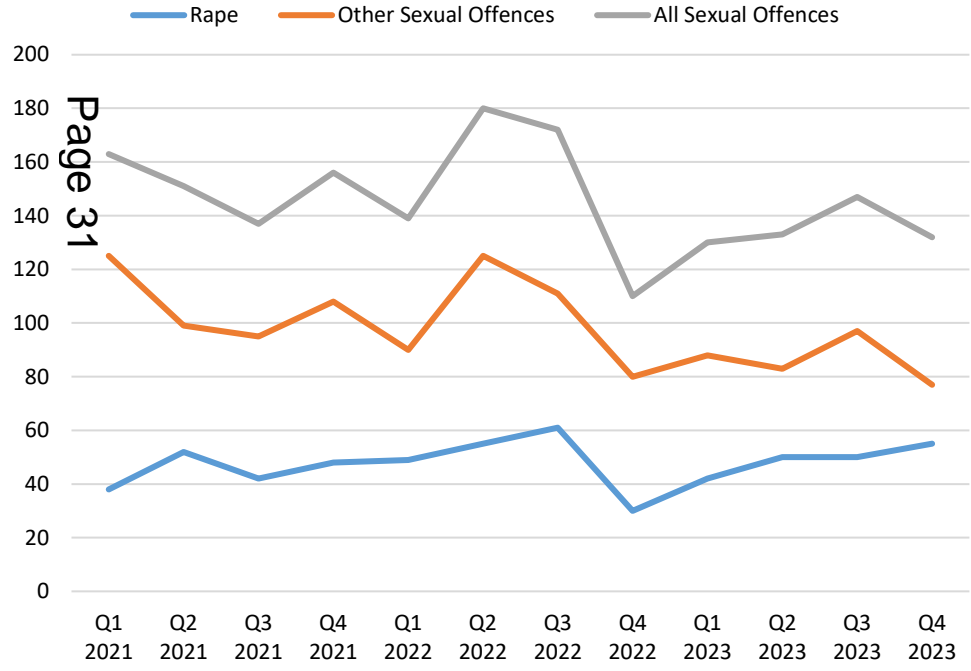
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Sexual Offences saw an 10% decrease in 2023, compared to the same period in 2022, dropping from 601 to 542 offences reported.

Despite this reduction, **sexual offences made up 3%** of all reported crime in Havering, mirroring the proportion of incidents reported in 2022.

The **most offences** took place in **St Edward's** ward, seeing 112 offences reported, and **Heaton** ward with 53 offences recorded.

Sexual Offences Types vs All Sexual Offences



Ward	Count	Rate (per '000)
St Edward's	112	10.7
Heaton	53	3.1
Gooshays	40	2.2
Rush Green & Crowlands	34	2.1
Elm Park	31	1.9
St Andrew's	30	2.0
Squirrels Heath	26	1.7
St Alban's	25	2.9
Havering-atte-Bower	25	1.5
South Hornchurch	24	2.2
Mawneys	20	1.4
Rainham & Wennington	19	1.4
Hylands & Harrow Lodge	17	1.2
Harold Wood	16	1.2
Upminster	15	1.1
Hacton	13	1.5
Beam Park	11	2.3
Emerson Park	11	1.2
Marshalls & Rise Park	11	0.8
Cranham	9	0.7

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Looking at pan-London Total Sexual Offence figures for 2023, it can be seen that St Edward's ward was joint 4th highest, compared to all other London wards (679 wards in total).

This should be noted as, Havering as whole was ranked 24th of 32 boroughs for all Sexual Offence reports. This would indicate that offending is low, however, seeing that St Edward's ranks so highly at ward level, risk could potentially be overlooked when considering resource deployment, investment and problem solving strategy.

Cranham ward was 8th lowest, and Marshalls & Rise Park ward 9th lowest for reports of Sexual Offences, with 9 and 10 offences reported respectively during 2023.

Rank	Ward	Borough	Count
1	St James'	Westminster	436
2	West End Town Centre	Westminster	354
3	Fairfield	Croydon	140
4	Waterloo & South Bank	Lambeth	112
	St Edward's	Havering	112
5	Hoxton East & Shoreditch	Hackney	108
6	Bloomsbury	Camden	106
7	Bethnal Green	Tower Hamlets	97
8	Camden Town	Camden	93
9	Stratford	Newham	91
10	St Peter's	Tower Hamlets	88
11	Hyde Park	Westminster	87
12	Tooting Broadway	Wandsworth	84
13	Canary Wharf	Tower Hamlets	83
	Rushey Green	Lewisham	83



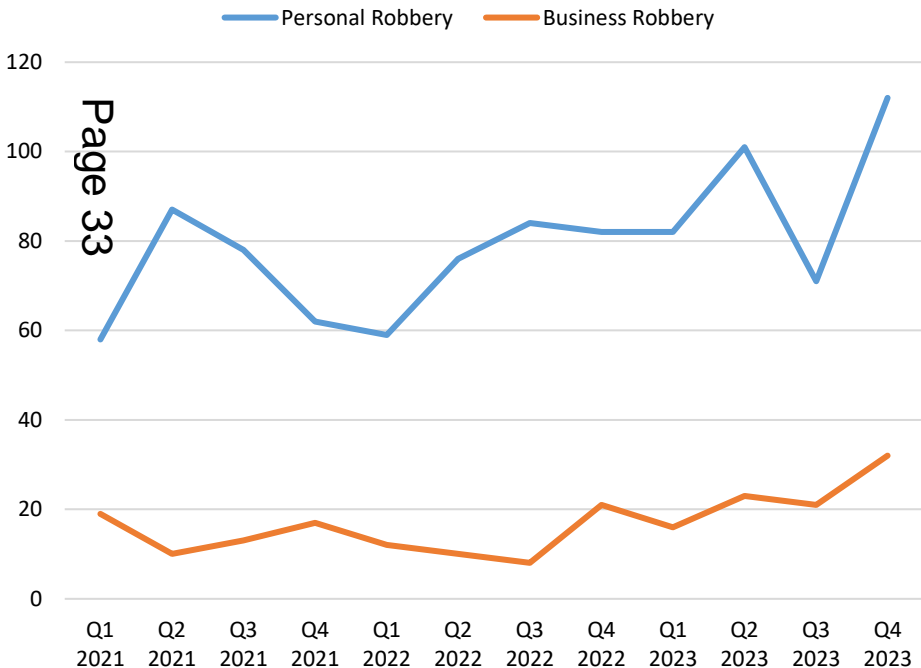
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Focusing specifically on reports of Robbery, Havering saw a 30% increase in 2023, compared to the previous year.

The greatest number of incidents recorded in 2023 occurred around our town centres in **St Edward's** ward, followed by **St Andrew's** and **Elm Park**.

This is echoed when looking at rates of Robbery per 1,000 of the ward population, seeing **St Edward's**, **St Andrew's**, **St Alban's** and **Upminster** wards (Romford, Hornchurch and Upminster Town Centres) with the highest proportions.

Personal Robbery vs Business Robbery



Ward	Count	Rate (per '000)
St Edward's	106	10.2
St Andrew's	44	3.0
Elm Park	36	2.2
Heaton	35	2.0
Upminster	34	2.5
Rainham & Wennington	27	2.0
St Alban's	26	3.0
South Hornchurch	24	2.2
Harold Wood	21	1.5
Squirrels Heath	16	1.0
Gooshays	15	0.8
Havering-atte-Bower	15	0.9
Beam Park	11	2.3
Hylands & Harrow Lodge	11	0.8
Marshalls & Rise Park	9	0.7
Rush Green & Crowlands	8	0.5
Cranham	7	0.5
Mawneys	7	0.5
Emerson Park	6	0.6
Hacton	0	0.0

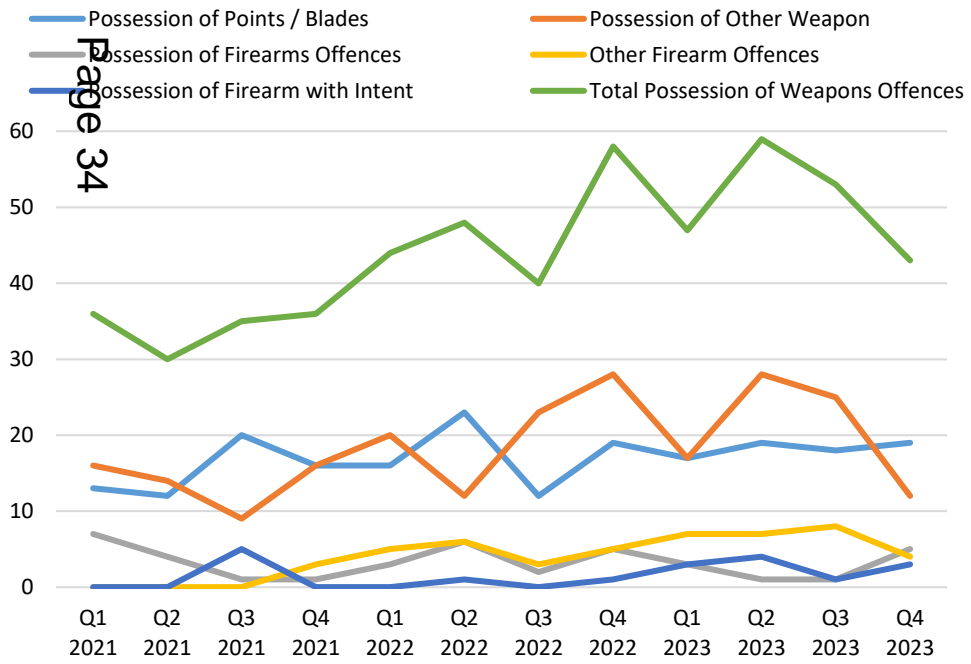
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Possession Of Weapons remains low, with **202 offences** reported in **2023**, making up **1%** of the total crimes reported in **Havering**. However, compared to the number of offences recorded the previous year, this was a **6% increase**, following a **39% increase** from 2021 to 2022.

It should also be noted that, Havering ranked **14th highest** of all London boroughs for Possession of Weapons offences, and for **offences affecting U25** (incidents including at least one victim / suspect under 25), **ranked 8th**.

The **highest** count of these offences were in **St Edward's** and **St Alban's** wards, which is also reflected in the rate of offences.

Weapon Possession Types vs Total Possession of Weapons



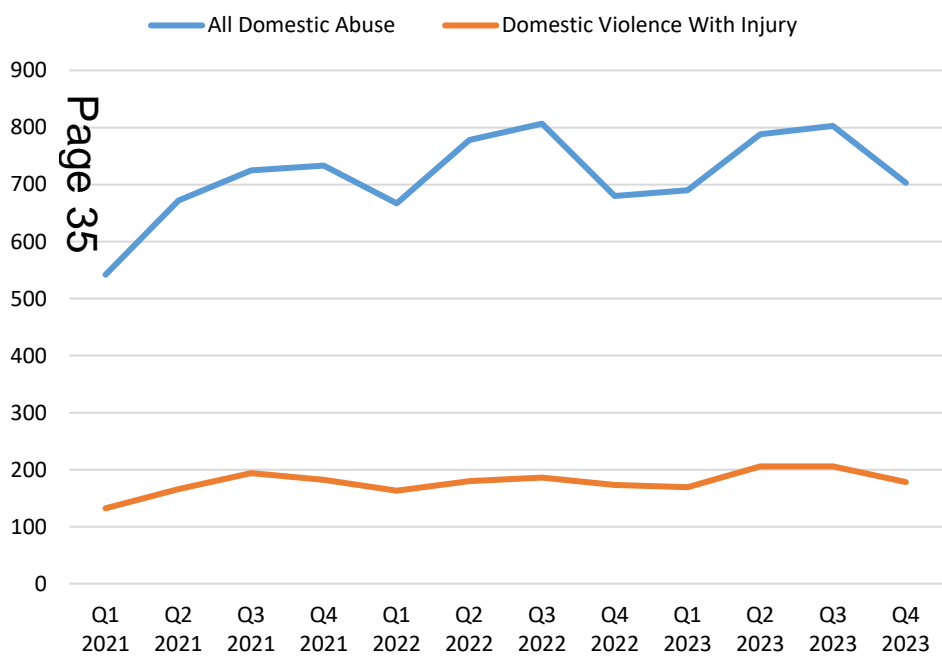
Ward	Count	Rate (per '000)
St Edward's	44	4.2
St Alban's	22	2.5
Heaton	17	1.0
Gooshays	13	0.7
Rainham & Wennington	12	0.9
Elm Park	11	0.7
Squirrels Heath	9	0.6
Harold Wood	8	0.6
Rush Green & Crowlands	8	0.5
South Hornchurch	8	0.7
Havering-atte-Bower	7	0.4
St Andrew's	7	0.5
Beam Park	6	1.2
Upminster	6	0.4
Emerson Park	5	0.5
Mawneys	5	0.3
Cranham	4	0.3
Marshalls & Rise Park	4	0.3
Hacton	3	0.4
Hylands & Harrow Lodge	3	0.2

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Domestic Abuse (DA) in Havering has seen a steady increase over the past 3 years. In 2021, crimes recorded as DA averaged at 668 per quarter, rising to an average of 733 offences per quarter in 2022 and an average of 746 offences per quarter on 2022. **14% of all reported crime in Havering, had a DA flag.**

The **highest count** of these offences were recorded in **Heaton, Gooshays** and **Rush Green & Crowlands** wards. Looking at the **rate of incidents by ward**, per '000 of the ward population, it can be seen that **Beam Park, St Edward's** and **Heaton** wards ranked highest.

Domestic Violence With Injury vs Total Domestic Abuse



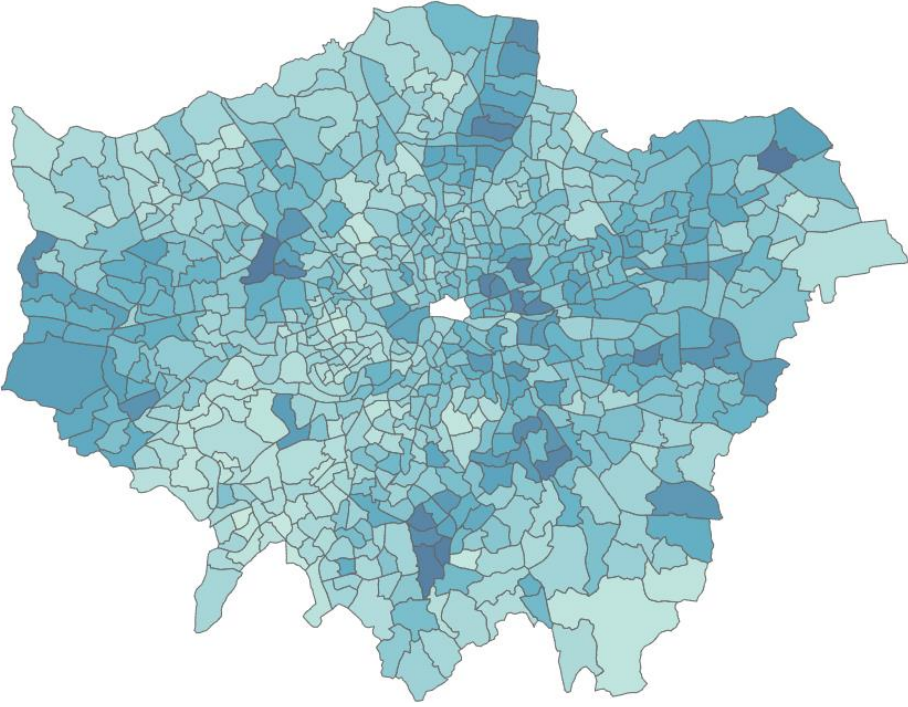
Ward	Count	Rate (per '000)
Heaton	371	21.6
Gooshays	243	13.7
Rush Green & Crowlands	224	14.0
St Edward's	218	20.9
Havering-atte-Bower	182	11.1
Elm Park	180	10.8
Mawneys	167	11.5
Harold Wood	164	11.9
Rainham & Wennington	146	10.8
Beam Park	131	26.8
South Hornchurch	127	11.7
Squirrels Heath	124	8.0
Hylands & Harrow Lodge	118	8.6
Marshalls & Rise Park	118	9.1
St Andrew's	115	7.8
St Alban's	107	12.2
Cranham	85	6.5
Hacton	59	7.0
Upminster	56	4.2
Emerson Park	49	5.1

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Looking at pan-London Domestic Abuse Offence figures for 2023, it can be seen that Heaton ward was the highest, compared to all other London wards (679 wards in total).

This should be noted as, **Havering as whole was ranked 18th of 32 boroughs** for Domestic Abuse reports. This would indicate that offending is moderate, however, seeing that Heaton ward ranked so highly at ward level, risk could potentially be overlooked when considering resource deployment, investment and problem solving strategy.

Rank	Ward	Borough	Count
1	Heaton	Havering	371
2	Stonebridge	Brent	364
3	Fairfield	Croydon	350
4	Bow East	Tower Hamlets	349
5	Waddon	Croydon	344
6	West Thornton	Croydon	335
7	Mile End	Tower Hamlets	331
	Edmonton Green	Enfield	331
8	St Peter's	Tower Hamlets	330
9	Lansbury	Tower Hamlets	329
	Downham	Lewisham	329
10	Plumstead & Glyndon	Greenwich	324
11	Harlesden & Kensal Green	Brent	320
12	Bethnal Green	Tower Hamlets	315
13	Rushey Green	Lewisham	314

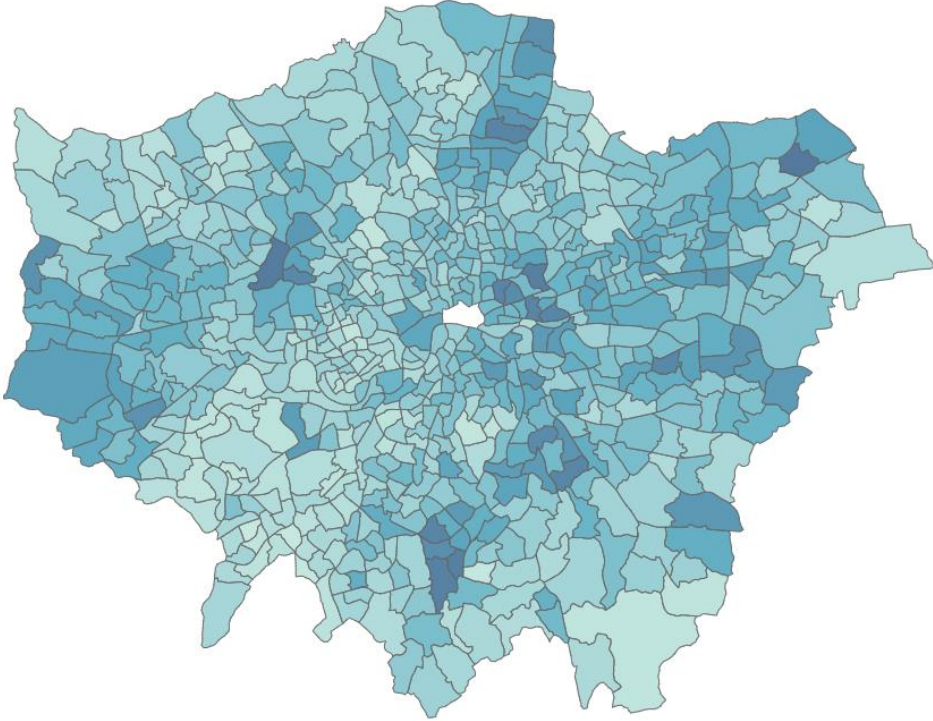


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Similarly, **Heaton ward ranked 7th highest for Domestic Abuse Violence With Injury compared to all other London wards (679 wards in total).**

Again, this needs to be recognised as, **Havering as whole was ranked 15th of 32 boroughs for Domestic Abuse Violence With Injury reports.**

Rank	Ward	Borough	Count
1	Fairfield	Croydon	103
2	Downham	Lewisham	97
3	Rushey Green	Lewisham	93
4	West Thornton	Croydon	92
Page 37	Edmonton Green	Enfield	90
	Waddon	Croydon	86
	Harlesden & Kensal Green	Brent	86
7	Bow East	Tower Hamlets	85
	Heaton	Havering	85
8	Mile End	Tower Hamlets	84
	Lansbury	Tower Hamlets	84
9	Lower Edmonton	Enfield	83
	Brimmsdown	Enfield	83
10	Roehampton	Wandsworth	82
	Broad Green	Croydon	82



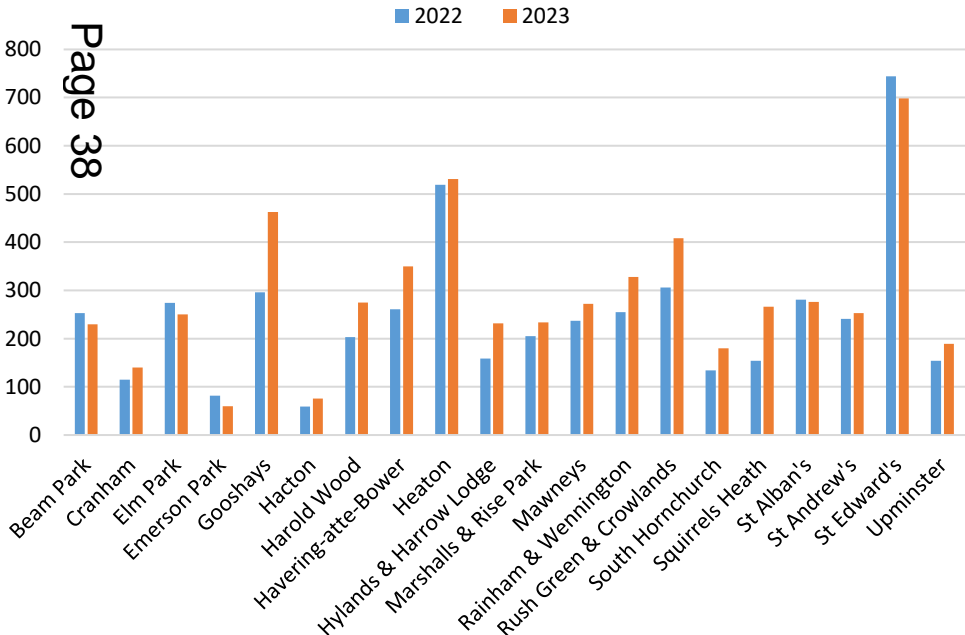
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Anti-Social Behaviour saw a 16% increase in 2023, compared to 2022. An increase in ASB calls to police was seen in 15 of 20 Havering wards, with only **St Alban's, St Edward's, Elm Park, Beam Park and Emerson Park seeing a reduction**. Squirrels Heath and Gooshays ward saw the largest increase in ASB calls, 73% and 56% respectively.

Havering was ranked 25th of the 32 boroughs in London for reports of Anti-Social Behaviour.

St Edward's ward saw the **highest** number of ASB calls, followed by **Heaton** ward. It should also be noted that, although figures weren't as high, when looking at the **rate of calls** per 1,000 of the population, **Beam Park** ward ranked second to **St Edward's**.

2022 / 2023 Comparison of Anti-Social Behaviour by Ward



Ward	Count	Rate (per '000)
St Edward's	698	67.0
Heaton	531	30.9
Gooshays	463	26.0
Rush Green & Crowlands	408	25.5
Havering-atte-Bower	350	21.4
Rainham & Wennington	328	24.2
St Alban's	276	31.6
Harold Wood	275	19.9
Mawneys	272	18.8
Squirrels Heath	266	17.1
St Andrew's	253	17.3
Elm Park	250	15.0
Marshalls & Rise Park	234	18.1
Hylands & Harrow Lodge	232	16.9
Beam Park	230	47.1
Upminster	189	14.2
South Hornchurch	180	16.5
Cranham	140	10.8
Hacton	76	9.0
Emerson Park	60	6.3

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Positive outcomes, as referred to by the MPS, include any crime that results in a charge or summons, caution, or community resolution.

In 2021 and 2022, the London Borough of Havering mirrored London as a whole when it came to quarterly rate of positive outcomes.

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 However in 2023, Havering police exceeded the positive outcomes achieved by London as a whole, by an average of almost 3% per quarter.

Havering Police performed well in 2023 compared to all other London boroughs for positive outcomes, **ranking joint 2nd highest with Barking & Dagenham, achieving an 11% positive outcome rate.**

Borough	All Crime	Positive Outcomes	Rate ▼
Kingston upon Thames	12,074	1,435	12%
Barking & Dagenham	21,029	2,329	11%
Havering	21,038	2,286	11%
Bromley	23,445	2,249	10%
Merton	14,010	1,342	10%
Waltham Forest	22,906	2,160	9%
Tower Hamlets	35,932	3,290	9%
Hammersmith & Fulham	21,765	1,943	9%
Newham	37,469	3,331	9%
Greenwich	27,896	2,459	9%
Bexley	16,528	1,438	9%
Redbridge	24,218	2,098	9%
Lewisham	29,546	2,537	9%
Hillingdon	24,149	2,047	8%
Croydon	33,396	2,830	8%
Haringey	29,809	2,509	8%
Sutton	13,120	1,090	8%
Islington	28,537	2,370	8%
Lambeth	35,393	2,892	8%
Brent	31,465	2,513	8%
Hackney	31,719	2,464	8%
Hounslow	27,163	2,071	8%
Southwark	37,137	2,775	7%
Ealing	31,462	2,261	7%
Harrow	15,433	1,085	7%
Wandsworth	26,552	1,837	7%
Kensington & Chelsea	22,741	1,572	7%
Enfield	29,456	2,011	7%
Westminster	89,718	5,684	6%
Barnet	28,180	1,769	6%
Camden	39,763	2,430	6%
Richmond upon Thames	12,037	665	6%

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Key Findings and Recommendations

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HCSP Strategic Priorities	Key Findings in 2023	Recommendations
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 41</p> <p>Reducing Violence</p>	<ul style="list-style-type: none"> • Violence Against the Person made up 31% of all TNO's reported in Havering in 2023. • St Edward's ward was 7th highest, compared to all other 679 London wards for reports of Violence Against the Person. • An 3% increase was seen in Violence Against the Person offences compared to 2022. • St Edward's ward reported 13% of all Violence Against the Person offences recorded in Havering, followed by Heaton ward, which made up 11%. • Havering as a whole saw a rate of 24 offences of Violence Against the Person per '000 of the population. • The highest rates of Violence Against the Person reports were seen by St Edward's ward at 80 offences per '000 of the population and Beam Park at 42 offences per '000 of the population. 	<ul style="list-style-type: none"> • Violence Reduction Strategic group to oversee the implementation of the Violence Reduction Action Plan. • The continued provision of a night marshal service in Romford Town Centre to March 2025. • Continued development of the Safe and Sound partnership to tackle crime and disorder linked to the day and night time economy. • Targeted days of action in identified violence hotspots. • Roll out of Bleed Kits across Havering. • Refresh of the Safe Haven Scheme. • Refresh of the Adolescent Safeguarding Strategy.

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HCSP Strategic Priorities	Key Findings in 2023	Recommendations
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 42</p> <p>Tackling Violence Against Women and Girls</p>	<ul style="list-style-type: none"> Sexual Offences made up 3% of all reported crime in Havering in 2023. Havering saw an 10% reduction in Sexual Offences reported compared to 2022. St Edward’s ward was 4th highest, compared to all other 679 London wards for reports of Sexual Offences. St Edward’s ward reported 21% of all Sexual offences recorded in Havering. Domestic Abuse (DA) offences made up 14% of reported crime in Havering in 2023. Havering saw a 2% increase in DA offences reported compared to 2022. Heaton was the highest compared to all other 679 London wards for reports of DA offences recorded in 2023. Heaton reported 12% and Gooshays 8% of all DA offences recorded in Havering. 	<ul style="list-style-type: none"> Refresh of the Havering VAWG strategy and implementation of 3 year VAWG action plan. Strengthening of the Independent Domestic Violence Advocacy Service for Havering and the Domestic Abuse Champions Scheme. Provision of Domestic Abuse Awareness training. Roll out of the DRIVE and IRISi projects in Havering Continued provision the Restart and DA Perpetrator Men and Masculinities programmes. Continued delivery of the Domestic Abuse Multi Agency Risk Assessment Conference (DV MARAC) to ensure high risk victims of domestic abuse are identified and supported. Introduce a ward based service in Heaton ward, with drop-in sessions attended by Havering IDVA Service and Havering WA.

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HCSP Strategic Priorities	Key Findings in 2023	Recommendations
<p style="writing-mode: vertical-rl; transform: rotate(180deg);"> Reducing Reoffending Page 43 </p>	<ul style="list-style-type: none"> • Latest figures (to June 2022) show that Havering saw 15% increase of persons who reoffended compared to the previous year. • During this time Havering saw 30% more reoffences compared to the previous year. • The highest proportion of reoffenders fell into the 15 – 17 age bracket during this period, followed by those that fell into the 40 – 44 age bracket. • The highest proportion of reoffenders’ gender was described as male during this period. • The highest proportion of Havering reoffenders’ ethnicity was described as white. 	<ul style="list-style-type: none"> • Continued provision of the Integrated Offender Management Scheme and associated risk panel. • Provision of the Multi-Agency Public Protection Arrangement (MAPPA). • Roll out of ECINs case management system to enhance information sharing with partners. • Continued provision of the Council funded police team to tackle know offenders within Havering.

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HCSP Strategic Priorities	Key Findings in 2023	Recommendations
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 47</p> <p>Tackling Serious Youth Crime and Criminal Exploitation</p>	<ul style="list-style-type: none"> • For Possession of Weapons offences affecting U25, Havering ranked 8th of 32 London boroughs. • Havering ranks 17th out of all London boroughs for Violence Against the Person offences affecting U25. • For Sexual Offences affecting U25, Havering ranked 19th of 32 London boroughs. • Havering ranks 29th out of all London boroughs for Sexual Exploitation of a Child and Non-Crime Exploitation affecting U25. • Romford was a significant location for serious violence, seeing 41% of all offences in St Edward’s ward, involving U25. <p>* Terms “affecting U25” and “involving U25” refer to where named suspects and/or victims include at least one U25.</p>	<ul style="list-style-type: none"> • Continued delivery of a mentoring service for young people at risk of Serious Youth Violence and Criminal Exploitation to March 2025. • Awareness raising with young people and families of the risk of being drawn into exploitation. • Delivery of the Havering Junior Citizens Scheme. • Delivery of youth diversionary projects. • Roll out of My Ends partnership programme.

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HCSP Strategic Priorities	Key Findings in 2023	Recommendations
<p>Reducing Crime and Anti-Social Behaviour in Town centres and Other Identified Vulnerable Neighbourhoods</p> <p>Page 45</p>	<ul style="list-style-type: none"> Romford Town Centre (St Edward’s ward) continues to be the top venue for crime across the majority of offence types, in both total number of offences recorded and rate per ‘000 of the population. St Edward’s ward was ranked 25th highest out of all 679 London wards for total crime recorded in 2023. Beam Park ward, despite crime count being seemingly low, continuously sees high crime rate compared to the low population of residents. St Edward’s, Heaton and Gooshays wards reported the highest number of ASB incidents in Havering. St Edward’s, Beam Park and St Alban’s wards saw the highest rate of ASB incidents, per ‘000 of the population. 	<ul style="list-style-type: none"> A review and refresh of CCTV within the Borough including the relocation of the CCTV control room and upgrade of cameras in Town Centre and vulnerable hotspot areas. A refresh of the Councils ASB policy to ensure improved use of ASB powers across the Borough. A further 3 year extension of the Romford Town Centre PSPO. Continued tasking of partnership enforcement resources across the Borough through the Joint Enforcement Tasking Group (JET). Delivery of the monthly Community MARAC to support vulnerable victims of ASB. Continued roll out of Clear, Hold, Build in Heaton ward. Introduction of an SLT chaired and led Task and Finish group to lead on boroughwide strategy for ASB.

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HCSP Strategic Priorities	Key Findings in 2023	Recommendations
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Page 46</p> <p>Improving Feelings of Safety and Public Confidence</p>	<ul style="list-style-type: none"> In the Community Safety Residents Survey (conducted in 2024) 48% said that they were either “fairly” or “very” satisfied with their neighbourhood as a place to live or work. 31% of participants said that they felt “fairly” or “very” safe in their neighbourhood. When asked ‘What would make you and your family feel safer in your neighbourhood?’, three main concerns priorities were raised; <ul style="list-style-type: none"> <i>“more police on the streets”</i> <i>“less drugs”</i> <i>“less ASB”</i> 50% of participants felt that crime levels in their neighbourhood were ‘high’ or ‘very high’. In the 12 months, 81% of participants felt that crime had increased in their neighbourhood. 	<ul style="list-style-type: none"> Refresh of the Annual Community Safety Partnership Communications Plan. Delivery of an annual crime survey to inform the refresh of the Community Safety Plan. Continued support for the Havering Safer Neighbourhood Board. Hold an annual crime summit.

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**PEOPLE OVERVIEW AND SCRUTINY SUB-COMMITTEE –
21ST JANUARY 2025**

Subject Heading:

CCTV Update

Report Author and contact details:

Chris McAvoy, Head of Environmental Enforcement

Policy context:

Council officers will present the report for consideration

SUMMARY

The attached report sets out the update of the CCTV in the Borough

RECOMMENDATIONS

That the Sub-Committee scrutinises the reports and agree any recommendations or comments for consideration by Cabinet before the decision is made.

REPORT DETAIL

The attached slide pack will give members an update on the CCTV provisions in the Borough. Council officers will highlight key areas for scrutiny.

IMPLICATIONS AND RISKS

Financial implications and risks: None for this covering report

Legal implications and risks: None for this covering report

Human Resources implications and risks: None for this covering report

Equalities implications and risks: None for this covering report

ENVIRONMENTAL AND CLIMATE CHANGE IMPLICATIONS AND RISKS

None for this covering report

BACKGROUND PAPERS

None



Havering CCTV Project – 2024/25 update

You asked for:

A report to outline;

The current condition of our current CCTV network, outlining damages and broken down cameras

The location of this damage and, therefore, areas without coverage

An update on the CCTV refresh programme,

A) Report on control room refresh

B) Proposals around new cameras

C) Amount of CIL allocation spent to date

Background and timeframes so far

March 2023 -	Cabinet agreed to proceed with CCTV project with revised budget of £2.9m
April 2023/February 2024 -	Procurement and award processes for build and CCTV contractors
March/April 2024 -	Building and CCTV contractors appointed
May 2024 -	Build of new control room core and shell starts
Aug 2024 -	CCTV equipment and furniture build
December 2024 -	CCTV Team move into new control room

Funding journey £



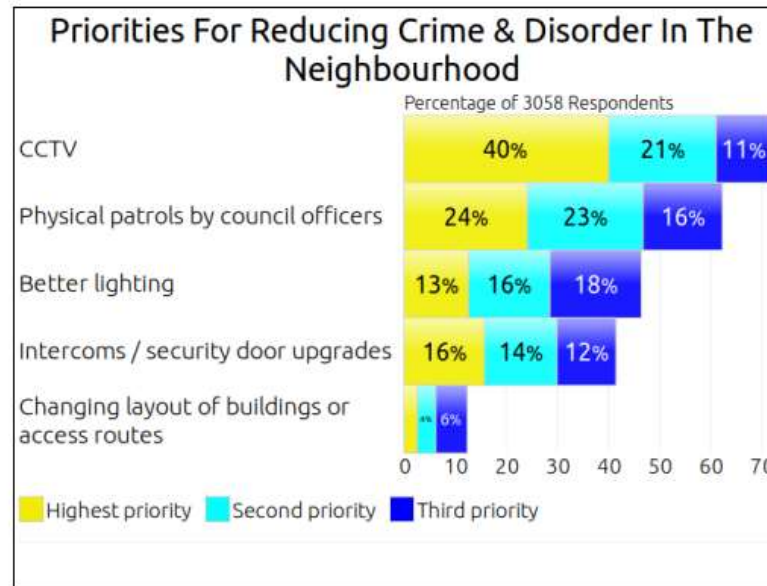
- Project initially earmarked to cost £5m in 2019
- Covid & cost of living crisis - impact assessed
- Council financial position reassessed
- SIP fibre project implemented and assessed
- Revised figure agreed upon of £2.9m across all streams
- Figure consists of £0.75m CIL, £0.7m General Fund Reserves, £1.5m HRA contribution, total £2.9m
- Current spend £0.8m
- Forecasted spend 2024-25 £1.1m-1.25m - currently on track

Need

- No investment in the infrastructure has seen the cameras fail in increasing numbers
- Old technology means that the current units cannot be fixed or replaced
- Currently repairing where we can, however, a large percentage are currently offline or are recording to site only (not networked) and require manual downloading
- An FOI recently asked for camera faults. 23 cameras in town centres (out of 72, 32%) and 72 in housing (out of 269, 27%) currently malfunctioning

Community Safety Survey 2024 & HRA STAR survey

6.5 Resident Priorities For Tackling Crime And Disorder



As part of the survey, residents were asked to identify ways of reducing crime and disorder where they live. The results show that new or upgraded CCTV is the option most likely to be identified as a top priority, followed by physical patrols by council officers. Methods such as better lighting or intercoms/security door upgrades are less likely to be highlighted as being of the highest priority.

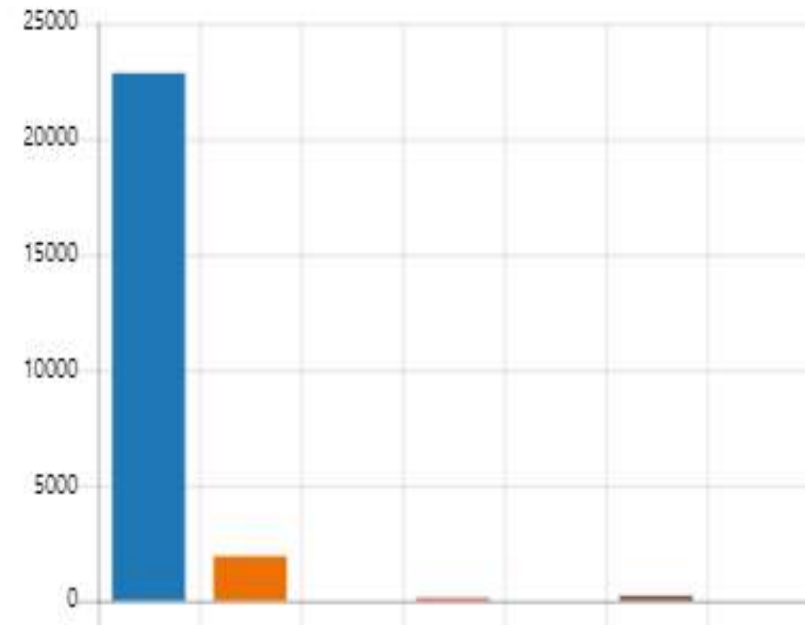
FIGURE 6.12

Community Safety Survey 2024



Data analysis – number of CCTV patrols

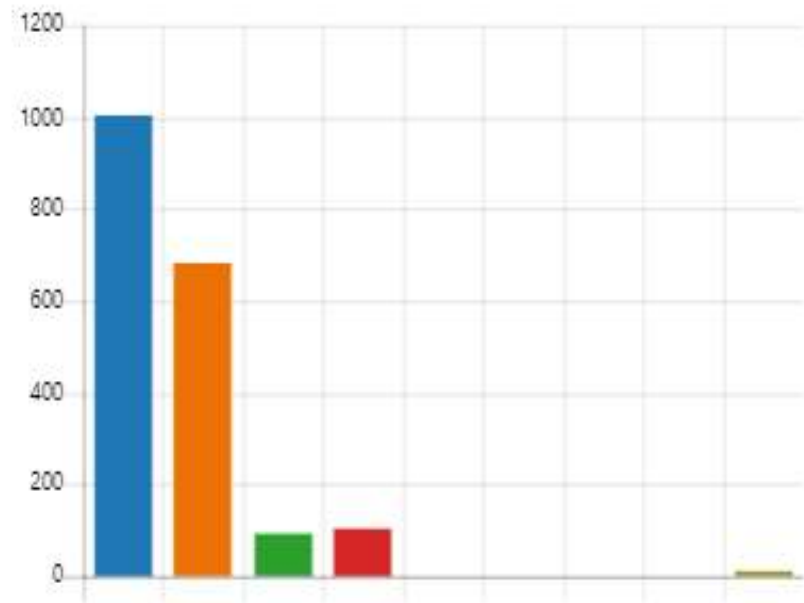
General Patrol	22812
Incident Recorded by CCTV Of...	1891
Lift Fault	0
Lift Alarm Check	72
Lift Alarm False Call	14
VRS Form	238
Other	15



Data analysis – work streams

2. Original Source of Information for Incidents Captured -

CCTV Operators	1002
Police	680
Shopping Centre / Security	91
Licensed Premises / Door Staff	105
ASB Officer	2
TSO Staff	0
TMO	0
Public	2
Other	9

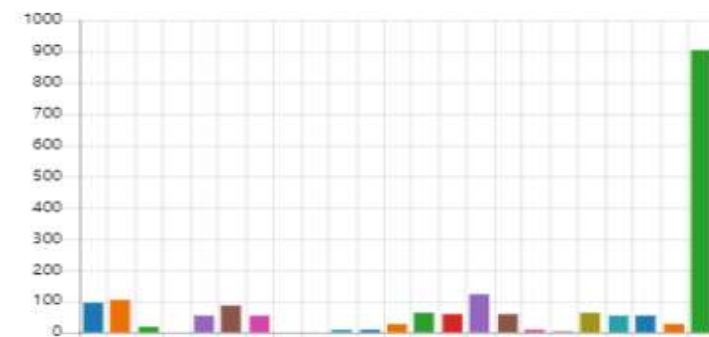


Data analysis – work streams

3. Type of Incident Recorded -

* Please select 'ASB' for Fly Tipping, Begging, Noise, Public Nuisance etc.

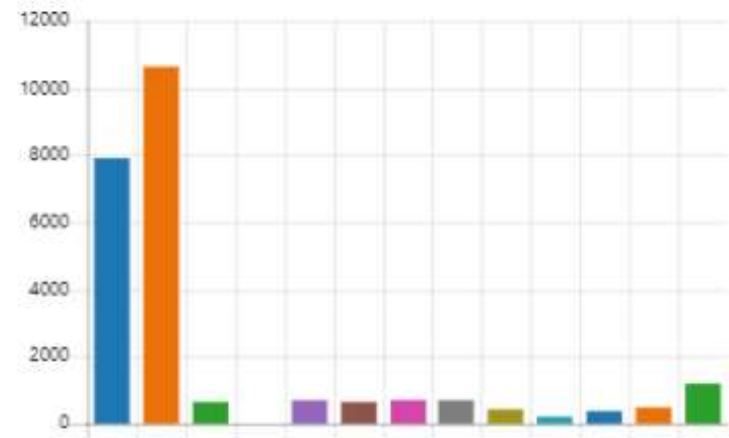
ASB	97
Assault	106
Burglary	20
Car Theft	1
Drugs	55
Drunk and Disorderly	87
Fighting	55
Fraud	2
Illegal Street Trading	2
LAS at Scene	10
LFB at Scene	7
Missing Person(s)	28
Monitor Police Stop	62
Person Carrying an Offensive ...	59
Potential Incident	125
Robbery / Theft	60
Sexual Allegations	8
Sexual Assaults	4
Shoplifting	62
Suspicious Behaviour	53
Vehicle Related Incidents	56
Wanted Suspect (circulated by...	29
Other	903



Data analysis – work streams

4. Location (if 'Other', please enter full address) -

Town Centre / High Street	7896
Housing Estate	10615
Deployable - Cherry Tree Lane...	674
Deployable - Cherry Tree Estate	27
Deployable - Hilldene Avenue	715
Deployable - Mountbatten Ho...	670
Deployable - New Green Estat...	712
Deployable - New Green Estat...	701
Deployable - Regarth Avenue	456
Deployable - Rush Green Road	232
Deployable - Town Hall Car Park	368
Deployable - York Road	478
Other	1174



ENVIRONMENTAL ENFORCEMENT AND JET

The CCTV team have referred **717** individual cases to the Enforcement Team (some of these are multiple offences with the same vehicle resulting in **676** investigations). In line with law, each one is burned to disc along with a section 9 witness statement and evidence bagged ready to be handed to the Enforcement Team.

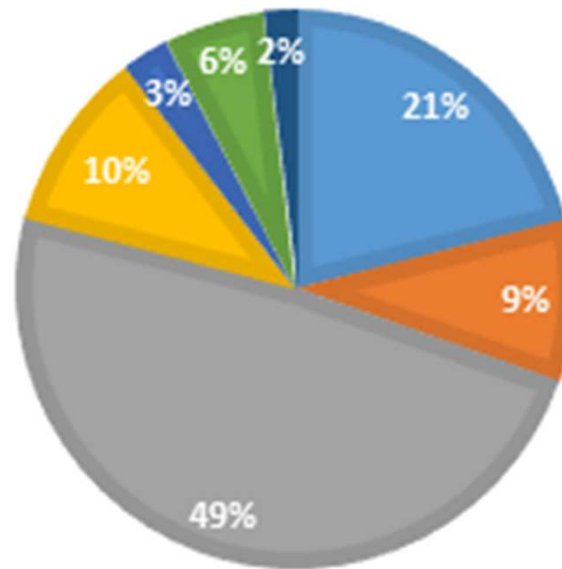
Officers then deal with these cases by either:

- PACE interview
- Serving a FPN
- Serving a Statutory Notice
- No Further Action (NFA)

So far the team have served **£75,450.00** worth of Fixed Penalty Notices and we are now seeing positive prosecution outcomes. We also have 3 vehicles considered for seizure under the Environmental Protection Act and Control of Pollution Act.

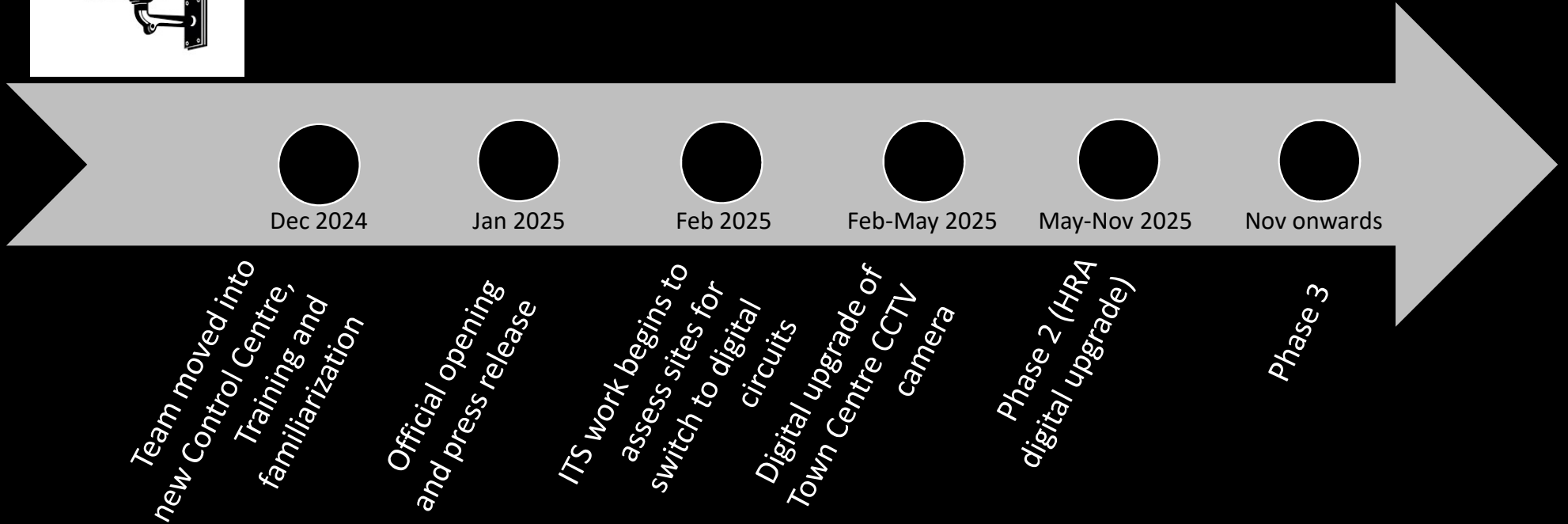
ENVIRONMENTAL ENFORCEMENT AND JET

CCTV/ ENFORCEMENT RESULTS



Timeline of Activity going forward

(subject to change)



References

[Agenda item - CCTV UPDATE REPORT | London Borough of Havering – OSC Oct 2021](#)

[Cabinet meeting - November 2022](#)

[5.0 CCTV Phase One Proposal FINAL v2.1.pdf – March Cabinet 2023](#)

End